



Janene Martin, ND

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Phone and Email Consultation Policies

Dr. Martin will be available for contact by phone and/or email. You may call her office to schedule phone time or email patients@sunlightnaturalhealth.com with either questions or updates on your progress. If a response is required, every reasonable attempt will be made to return your call, voice mail message or email within 48 hours, as Dr. Martin's schedule allows. If you have sent an email or left a phone message and do not get a response within 48 hours, please call the office to follow up.

Email correspondence with Dr. Martin is most appropriate for quick updates and simple, direct questions or clarification, and is not intended to take the place of an office visit or for urgent health issues. If your question or update is complex, requires a lengthy response from Dr. Martin or involves an ongoing dialogue, you may also send an email update and then schedule a phone consultation or office visit to further discuss your questions and concerns.

Dr. Martin reserves the right to require an office visit to answer questions and make treatment recommendations based on the complexity and nature of your health concerns.

Our office may be able to recommend a doctor who can be contacted for your immediate health questions. However, Dr. Martin does not typically offer emergency services or walk-in appointments. In case of a true emergency please call 911 and/or proceed to your nearest emergency medical center.

I have read, understand, and agree to abide by the above phone and email consultation policy.

Date

SIGNATURE OF PATIENT OR RESPONSIBLE PARTY

IF NOT PATIENT, PLEASE INDICATE RELATIONSHIP TO PATIENT